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Statement: Cruise-Control Software Update

June 5, 2014, Auburn Hills, Mich. - Chrysler Group is recalling an estimated 10,700 SUVs – most of which were in dealer hands or in transit to dealers – to upgrade software that governs their cruise-control systems.

A routine internal quality audit discovered that, when cruise-control is engaged, an acceleration initiated by the driver may be extended by about one second after the accelerator pedal is released. Vehicle speed then returns to the desired setting.

In high-performance vehicles subject to the recall, the event may last up to two seconds before deceleration begins. But in all cases, brake application will cancel cruise-control.

Note: Brake function is never compromised and Chrysler Group is unaware of any related injuries, accidents, complaints or reported incidents.

Affected are certain 2014 Dodge Durangos and Jeep Cherokees, Grand Cherokees and high-performance Grand Cherokee SRTs assembled between January 16 and April 17 of this year. An estimated 6,100 were in the U.S., 950 were Canada, 425 were in Mexico and 3,200 were outside the NAFTA region.

More than half were in dealer hands or in transit to dealers as Chrysler Group was investigating.

Customers will be contacted when they may schedule service, expected to be available soon. All related costs will be borne by Chrysler Group.

In the interim, customers who are concerned may choose not to activate their cruise-control systems. Other features, such as Forward Collision Warning, are unaffected because they function independently.

Customers with additional questions may call Chrysler Group's Customer Assistance Center at 1-800-853-1403.

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